

CONNECT THE DOTS



Category: Application Integration



“You don’t get the *whole picture* until you have all the pieces”. Interestingly to get the all-important single view of the proceedings, an effective mechanism to report all activities is of paramount importance. An improper half-baked implementation will lead to data inaccuracy.

Corporates, even SMEs, have become increasingly inclined to get as many activities as possible under the technology gamut. Peripheral activities like visitor record management, material movement have also come under the software purview for record keeping and compliance purposes

How we helped a leading Jewelry exporter to integrate its processes from reception desk to production floor by adopting open source technologies

Our client is a leading Gems and Jewelry exporter with multiple factories and 1500+ employees. The earlier systems deployed at client’s site were ridden with data inaccuracy and extensibility problems and a few areas were not automated at all. The client was determined to automate & integrate functions from the reception desk to the production floor.

We started out by conducting a study of what can be done and how. The plan was to bring all processes on a single intranet platform. Each process was studied by our team, developed, tested and handed over to client’s IT team who got it validated by the business users. We followed ‘Agile’ methodology thereby opting for multiple releases in an iterative mode.

Along with the Web platform, an android app of the project was also released. The android app was primarily used by client’s production floor employees so as to cut down on the per person desk space requirement. Some of the major processes automated include Job Sheet & Workflow, Service Desk and Issue handling, Catalog Management, Document Storage & Retrieval, Visitor Records & Material Movement, Asset Tracking and Barcode integration and Portfolio Management.

This project helped our client’s top management have an all-important single view of its processes. This further enabled them to push key result areas for their employees, define Standard Time for each process and measure variance.

Contact Us

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We are happy to help you solve your application integration and technology change management issues. Have questions about how we can help? We are just a phone call away on weekdays and accessible via email at all times